



Citizen Communication Center

C3 is known as a Citizen Network Company that provides advance notification and communication technologies.

C3 (Citizen Communication Center) is a web-based multi-tiered software application that clients license to help centralize, organize, and publish information to a specific universe. C3 helps streamline and enhance the performance of services as well as interact with users through various communication channels for important and emergent purposes.

Our **VISION:** Centralize and Connect both Citizens and Governments in an effort to improve government functions and processes that benefit and protect the citizens for better management, communication and the performance of emergent and important services.

INSTANT COMMUNICATION and NOTIFICATION using our patented business process to deliver messages instantly over all devices within user defined geographical targeted areas while at the same time improving the Citizen and Government Experience.



**YOUR COMMUNITY,
OUR FUTURE!**

**“Government of the PEOPLE, by
the PEOPLE and for the PEOPLE”**

Abraham Lincoln, November 19, 1863

OVERVIEW & HIGHLIGHTS

C3 has five important components and integrated technologies that allow our clients to be successful.

Administrative (C3) Client Console

Allows the client to administrate and manage the users portal and client front-end website, content management, notification and user alerts as well as publish information and provide materials directly to each Citizen's My.C3 account.

My.C3

Citizen Account that allows the user to maintain current contact information, interact and communicate with the Government, as well as retrieve information and bring instant communication through an interactive citizen network portal.

Advanced Notification & Communication Technologies

Clients have the ability through the Administrative C3 Console to instantly alert, via web, email, sms and voice to help improve important communication during a time of crisis.

Web Interface Design and Citizen Registration

The face allows users to navigate, get information and register to become a member of the client so that they can take part in the many benefits from security, process service requests, interact and communicate with Government.

C3 Media

C3 has an aggressive registration media strategy that works with the local Businesses, Government and Citizens to maximize registration through an interactive and well integrated grassroots campaign to help inform, register and keep current the citizens of the community.

INSTANT COMMUNICATION AND NOTIFICATION

Cell Text and Email Notification
Voice Message Broadcast
Manage Special Needs Community
Manage CERT and other Lists
GIS Mapping for Alert Targeting
Full Citizen Support & Registration
Virtual Single Home Notification
Manage Employees & Groups
Publish Web Banner Posts
Notify Citizen Emergency Contacts
Collect Household Information
Citizen to Citizen Registration
Full Citizen Support & Service 24x7
Notify First Responders
Full Delivery Reporting
Instant Messenger Notification
Custom RSS Feeds for Information
Survey Police, Fire & EMS

GENERAL ADMINISTRATIVE COMPONENTS

Provide Important Notices
Public Calendar
Departmental Calendars
Publish Special Events
News and Press
Manage and Publish FAQ's
Manage and Provide Documents
Publish Government Forms
Download Permits and Licenses
Create and Manage Citizen Surveys
Create and Manage Online Poll
Manage General Citizen Inquires

MY.C3 - CITIZEN DASHBOARD

Manage and Edit Your Profile
Provide Detailed Communications
Add Additional Contact Information
Refer Family and Friends
Process a Service Request
Register Your Emergency Network
Answer Municipal Survey
Take a Community Poll
Process Municipal Forms
Subscribe to Additional Alerts
Register to Receive School Alerts
Register & Pay for Town Programs
Register for RSS feeds
Register as Special Needs Home
Instantly Communicate with Gov't

ADVANCED NOTIFICATION & COMMUNICATION TECHNOLOGIES

MUNICIPAL SERVICE REQUESTS

Manage and Submit Request
Instant Delivery and Routing
Assign and Confirm Requests
Provide Feedback and Notes
Change & Provide Status Updates
Detailed Dept. & Admin Reporting
Instant Tracking of Requests
FAQ's based on General Requests
Manage Services and Staff

RECREATION DEPARTMENT

Facilities Management
Create and Manage Programs
Citizen Registration and Payment
Manage Sports and Programs
Waivers and Good Conduct Forms
Download Files and Resources
Pay for all Programs Online
Text Message Parents & Coaches
Detailed Administrative Reports

POLICE DEPARTMENT

Publish Important Notices
Publish Neighborhood Watch Info
Crime Prevention Tip Management
Manage Citizen Crime Tips
Upload Files for Citizen Download
Send an Amber or Predator Alert

TOWN CLERK

Publish Minutes and Agendas
Manage Ordinances & Resolutions
Document Share Agenda
Downloadable Forms
Audio & Video Meetings
Create and Manage Boards

THE FUTURE OF GOVERNMENT IS HERE, WELCOME TO C3!

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